

Privacy Policy Mousetrap Softplay (Nottingham) LTD

Mousetrap Softplay (Nottingham) Ltd are committed to comply with the General Data Protection Regulation (GDPR) to ensuring that your privacy is protected. This policy shows how we use and protect any information by which you can be identified.

WHAT INFORMATION DO WE COLLECT AND HOLD

General Admissions

- Your name, this may be your first and or surname and can be that of yourself or your child/children.

Party Bookings

- Your name, address, telephone number, email the name of the birthday child for whom the party is for. Details of any special requests or allergies.

HOW IS DATA STORED AND SHARED

General Admissions

- All information is stored on a secured pc and only authorised staff will have access to the pc with password protection. The data is stored for 7 days after your visit.

Party Bookings

- Your details are stored from the moment of booking until 7 days after the party date. The data is held both on our systems here at Mousetrap and on a remote server maintained by Smart Entertainment Ltd who are our data processors based in Manchester.

HOW IS YOUR DATA USED

General Admissions

- For health and safety reasons, and to maintain a record of the number of people in the building at any one time in case of fire or accidents.

Party Bookings

- To maintain a record for the purpose of the party and contact details should we need to contact your before or after the party date.

We DO NOT use your details for any form of mailings or marketing purposes and we will not pass on your personal information to third parties.

YOUR RIGHTS

- You may request at any time that we delete your data sooner than the 7 day period. To do this please email us at info@mousetrapsoftplay.co.uk or write to us at the registered address of 156 Main Street, Bulwell, Nottingham, NG4 4JN.
- Additionally, if you believe that any of the information that we hold is incorrect then please write or email with the correct information as soon as possible.

CONTACT OR QUERIES

- If you have any questions or queries about this privacy policy, about the personal data we hold and process, or if you wish to exercise any of your legal rights please contact us by email, or post info@mousetrapsoftplay.co.uk Registered address 156 Main Street, Bulwell, Nottingham, NG6 8ET

